

Managing and working with people from other cultures



Are you interested in a course which helps you to work more effectively with people from other cultures?

Londoners come from a wide range of backgrounds and speak many languages. It's not always easy to work successfully with people from other cultures. You may need to act differently and think again about the best way to work. Our 'Working with the World' course will help you to improve your *intercultural skills* – a set of skills which help you to work with people from other countries and communities.

What will you gain from the course?

This lively, interactive and practical course focuses on developing your intercultural skills through:

- *cultural knowledge and simple greetings* – for working with people from Indian and Chinese backgrounds
- *social skills* – building relationships and being comfortable in unfamiliar settings
- *interpersonal skills* – adapting your behaviour to show respect for other people, their values and ways of doing things
- *communication skills* – including listening and being able to express yourself clearly to people who speak other languages.

See the draft programme overleaf for more.



Our course could be for you ...

Our course is free of charge for people living in London. We particularly welcome applications from disabled people, women and people from black and minority ethnic groups.

When and where?

Our course is taking place on 26 January 2009 from 9.30 to 16.30 at:

Woburn House, 20 Tavistock Square,
London WC1H 9HQ

Book your place now!

To register and find out more contact Sally King at info@rln-london.com or on 07515 850271 or download the [registration form](#).

Managing and working with people from other cultures



Date: 26 January 2009

Venue: Woburn House, 20 Tavistock Square, London, WC1H 9HQ

Draft programme

Session one 09.30 – 11.10	<ul style="list-style-type: none">▪ Introduction▪ The challenges and cultural differences▪ Developing intercultural skills
Break	
Session two 11.30 – 12.30	<ul style="list-style-type: none">▪ Culture and language session one▪ India and Hindi
Lunch	
Session three 13:30 – 14:50	<ul style="list-style-type: none">▪ Culture and language session two▪ China and Cantonese▪ Adapting your behaviour
Break	
Session four 15.10 – 16.30	<ul style="list-style-type: none">▪ Effective communication▪ Intercultural skills in practice▪ Hints and tips