

Do you want to work with international visitors – and develop your career?



Our 'Welcoming the World' course could be for you

London welcomes visitors from all over the world. They have different cultural backgrounds and speak different languages. This course will help you to improve your customer service skills to work with international customers. If you are working – or would like to work – in tourism, hotels, restaurants, retail, transport or leisure, this course is for you.

Our lively, practical course will help you to learn about customer service and cultural differences for visitors from other countries – and you will learn useful phrases in French and another language.

The details

Course date: 7 May, 9.30 – 16.30

East London Centre

64 Broadway, Stratford, London E15 1NT

This one-day course is free of charge for people living in London. We particularly welcome applications from disabled people, women and people from black and minority ethnic groups.

You will also get a customer service guide and phrasebook to keep.

Book your place now!

To reserve your free place including buffet lunch, contact Sally King on info@rln-london.com or on 075158 50271.

